

Access Statement for Strawberry Hill Farm

Facility or service available

Q. Bus service

Yes

Hourly. The service will drop you off right outside the park Gate Access to the request bus stop is approximately 200 yards walk on the grass verge on leaving the park.

Q. Pitches with parking at the side

Yes

All pitches.

Q. Road network

Gravel track with some slight inclines .

Q. Any steps difficult to negotiate

The only steps are three steps into the holiday home. One holiday home has a wheel chair ramp. (see below) two steps into the information cabin.

Q. Ramps to shower block and Reception.

The shower block houses a fully fitted shower room for our less able bodied guests with walk in shower, toilet low wash basin. Each facility within the room has hand rails. There is a slight incline to the shower block & reception of approximately 1 in 6. gradient.

Q. Assistance with the positioning of a caravan?.

Yes

Must be requested on booking to ensure availability.

Q. Are there steps to a 2nd floor?

No, all the facilities are single storey.

Caravan holiday home access

3 steps up to gain access. One Granada has a wheel chair access ramp.

Internal door width less than a standard house door. 500mm.

External door width 700mm.

Colour contrast to floors & walls in the shower block?

Grey tiled floor. Brown wood finish entrance doors.

Pale green walls

Ladies – yellow cubicle doors,

Gents – blue cubicle doors

and pale green walls.

Q. Are there people in charge on site 24 hours?

Yes

Q. Are the facilities well lit?

The park lighting consists of 8 lights at strategic points.

The outside of reception and shower block is well lit.

Q. Will my mobile phone work on the park?

We use O2 and Orange, both successfully.

Q. Are staff trained in disability?

Yes Welcome All diploma E.T.C. successfully passed.

Q. Is emergency assistance available in the early hours of the morning?

We are not medically trained. But we would take whatever action was required ie ring for

an ambulance,doctor etc.
The security and enjoyment of all
guests is our no.1 Priority. Assistance
is available by
ringing 0191 372 2512 on your mobile.
That call is picked up in most rooms
of our household. Or by ringing
The bell at the side of reception.

**Q. Do the Park owners have an
empathy for disabled guests?**

An emphatic Yes!
We are only too aware that we
ourselves are only temporarily
able bodied. Who knows what's
around the corner.

If you require any other information please ring on 0191 372 3457